



Tennessee
 Methodist Healthcare University Hospital
 Methodist Healthcare North Hospital
 Methodist Healthcare South Hospital
 Methodist Healthcare Germantown Hospital
 Le Bonheur Children's Hospital

Mississippi
 Methodist Healthcare Olive Branch Hospital

PLAIN LANGUAGE SUMMARY

METHODIST LE BONHEUR MEDICAL FINANCIAL ASSISTANCE PROGRAM

If you need help understanding this summary of financial assistance programs, please see any member of the registration staff or call (901) 842-1260.

Methodist Le Bonheur Healthcare offers financial assistance to uninsured patients. An uninsured patient is someone who has no health coverage at all and who does not have any right to be reimbursed for healthcare expenses by someone else. A patient who has health coverage is considered uninsured if the patient's claim is denied.

If you are an uninsured patient, Methodist Le Bonheur Healthcare will review your income and based on your income as a percent of the Federal Poverty Guidelines make a determination of whether you are able to pay all or any portion of your bill for medically necessary or emergency services. All uninsured patients will receive a discount off of the bill for medically necessary and emergency services received at a Methodist Le Bonheur hospital per the chart shown below.

If Services provided in Tennessee		If Services provided in Mississippi	
% of Federal Poverty Guidelines	% Discount	% of Federal Poverty Guidelines	% Discount
200% or less	100%	200% or less	100%
201% - 225%	90%	201% - 225%	90%
226% - 250%	80%	226% - 250%	80%
Greater than 250%	78%	Greater than 250%	78%

Patient's receiving Medical Financial Assistance as outlined above will be required to (1) complete the application for Medical Financial Assistance, and (2) apply for TennCare, Medicaid, or Medicare Disability if requested.

Qualified uninsured patients will never be charged more than "amounts generally billed" for medically necessary or emergency services, and will never be required to make any prepayment or to make payment arrangements before receiving emergency services.

A free copy of Methodist Le Bonheur Healthcare's financial assistance policy, billing and collections policy, and the application forms for medical financial assistance may be obtained by downloading them from methodistcharity@ensemblehp.com. Free copies are also available at each hospital facility in the admissions or registrations areas. You may also call (901) 842-1260 or (888) 528-9775 to request that a free copy of the policies and application forms be mailed to you. Methodist Le Bonheur Healthcare staff located in the admissions and registration areas are available to provide information about the Medical Financial Assistance Programs as well to help you complete the application process.